Lebanese beaches are willing to play with the big boys



Today, Lebanon is considered as the top beach destination in the Middle East region. **Nagi Morkos**, managing partner, hodema consulting services, takes a look at the competition

The country benefits from numerous natural assets including a 150-kilometer beach coast and a favorable climate but. also dynamic investors, strong concepts, and a liberal culture. Indeed, as opposed to other countries in the region where alcohol is either completely prohibited or only offered in hotels. Lebanon allows its consumption everywhere, which is one of the customers' main attractions. Moreover, its lifestyle does not impose a dress code for women. These factors constitute the main competitive edge of Lebanon's day and night beach resorts in the region.

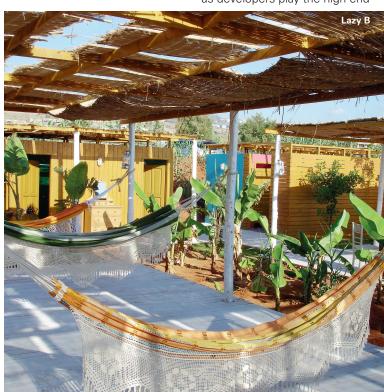
Dynamic market

This year, the beach season in the country is back in full force. The few remaining public beaches are now outnumbered by private establishments, which are favored by Lebanese who can afford them. More than 150 beach resorts are currently located along the Lebanese coast, the heart of the market stretching between Chekka and Saida. The increasing demand for resorts is mostly from locals as most Lebanese don't travel abroad often, and thus spend their summer days on the coast. Beaches also attract regional tourists as well as Lebanese expatriates.

The historical hotspots are Chekka, Jounieh and Jiyeh-Damour, respectively north and south of Beirut. Even if the latter remains very popular among developers, investors have lately been targeting the north coast of the capital such as the city of Jounieh which hosts 34% of the establishments, and is considered to be more politically stable than its southern side.

High end positioning

Most private beaches are positioned in the low-end segment, but the industry is shifting towards a higher-end offer. A day at the beach for 14 USD is now a distant memory as developers play the high-end



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card to attract customers. Deck chairs have become sun beds, jacuzzis and health clubs are the new trend, and privatized areas for groups can cost up to 400 dollars a day. Most of the highend establishments are located in Beirut, such as the Riviera in Ain Mreisseh. It has the most extensive variety of VIP services, such as bungalows, jacuzzis, sun beds and a private lounge. Orchid in the south also offers private huts, with or without jacuzzis. Edde Sands in Byblos has a private swimming pool for cabana clients and **U Bay** in Jounieh enables its clients to moor their yachts along private piers.

"Eleven new beach resorts are expected to open between 2012 and 2013, mainly in Jiyeh, Damour, Beirut, Kaslik and Halat"

Resorts offering accommodation also raise the bar: Edde Sands' éHotel claims three stars, and its é Boutique Hotel displays five stars. Pangéa and La Guava have currently the most high-end beach hotels in the form of bungalows. Beirut also offers establishments of higher categories such as La Plage, Riviera and the Mövenpick. Despite being relatively quite expensive these beaches display the highest average occupancy rates. Although considered high for the Lebanese market, the Lebanese beaches' entrance fees remain however considerably lower than those of other areas in the Middle East, such as Dubai.

Mixed-use resort boom

In Jiyeh the opening of **Bamboo Bay** in 1999 changed the playing field. In association with the Beirut restaurant Circus, the beach resort became famous for its popular beach parties. Then in 2003 Edde Sands set new standards in the industry by developing a whole complex where guests can stay overnight. Former emblematic beach spots, such as **Jonas Beach** in Jiyeh operating since 1993, which consisted of just deck chairs on the sand and a snack bar, have slowly been replaced by resorts that offer multiple types of services. Today only 34% of the establishments in the country limit themselves to beach club activities.

The first step of diversification was to add accommodation to the beach club, whether hotel rooms or bungalows. This idea has spread in the industry and now 66% of the establishments have sleeping capacity and half of the new projects this year include bungalows and apartments.

But, the latest trend is definitely the spa. Edde Sands and Orchid focus their offer on relaxation. While the former manages its own spa, the latter delegates to the local brand Body and Soul. Riviera, Pangéa and Mövenpick also provide massages during the summer season. This trend should not fade in the coming months: more than half of the projects in the pipeline have a spa and some are planning fitness clubs.

Another diversification strategy to attract customers is to target business tourism, which has a steady flow in the country. Some resorts offer specific facilities or convert their restaurants into meeting and seminar rooms. Others host parties, weddings and even fashion shows.

Compared to 'old school' beach facilities with just basic snack bars, the new resorts insist on their food offer. It has become the main contributor to most beach clubs' revenue, but entrance fees to the beach still secure high profit margins, despite generating less revenue. At Edde Sands, around 50% of the earnings revolve around the food



offering, while the beach entry fees only represent 10% of the sales. The resort has the biggest hosting capacity, with over 3,000 guests. It also tries, along with its competitor the Riviera in Beirut, to stand out with its healthy and diet menus. Pangéa is planning on offering sushi in its upcoming hotel restaurant. U Bay also distinguishes itself by having a high-end restaurant, Table Fine, run by a Michelin awarded French chef within its premises. The rest of the establishments usually offer international cuisine and Lebanese mezze.

Stronger concepts

Lebanese beaches stand out from their competitors in the neighboring countries through their innovative and well-built concepts. Although the region encompasses large beach destinations such as Aqaba and Dubai, these remain far from the trendy day beaches and resorts of Lebanon. The Agaba beach market mainly holds hard surface establishments and Dubai's beaches are almost always linked to hotels, except for the Jumeirah Beach Residences (JBR), which is a public beach.

" Lebanon still has a long way to go to become serious competition to international hotspots"

In Lebanon, some investors choose to create original concepts rather than rely on the "classic" beach services. Beach bars such as Lily Bay in Jounieh focus on the food and partying rather than sunbathing and swimming. La Plage in Beirut and Orchid are restricted to customers over 21 years of age. Eco-friendly beaches are also in fashion and some establishments have decided to advertize their natureorientated spirit, such as Pierre and Friends in Batroun, as well as Lazy B in Jiyeh. These projects limit their construction to the minimum and try to enhance the environment.

A new concept is also emerging with the arrival of the **Damour Beach Resort**, developed by the owner of City Mall Michel Abchee. Apart from a beach club, a hotel, and private villas, the project also features agricultural land with animals, called Damour Heritage.

This diversification is seen as a profit boost by investors: villas and apartments can be rented all year round. Like Edde Sands and Riviera, Pangéa will remain open off-season starting 2013. The idea is to secure both a quicker return on investment and the loyalty of the staff, in a context of increased competition on the coast with new investments reaching several million dollars.

The main Lebanese actors position themselves as contenders to large resorts in Cyprus, or to the private resorts at the Dead Sea such as Mövenpick, Kempinski and Marriott, or even to the Egyptian landmark of resort tourism Sharm al-Sheikh. On top of the local clientele, which mostly comes on the weekends, the Lebanese beaches now target international tourists and Lebanese living abroad, an opportunity to increase their occupancy rates during the week.

Edde Sands

Challenges along the way

Various challenges prevent Lebanese resorts from making a name for themselves and play with the big boys. One of the main issues for the developers is the property lease. In some municipalities it is forbidden to build on land along the coast. In Jounieh investors can only rent the property for a limited period



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of time, usually between 5 to 10 years. The rent price is also a concern. In Jiyeh, it can top 10 dollars per square meter. Most of the resorts have an average superficy of 20.000m2, so the bill can be hard to swallow and prevent developers from investing big money in their projects. Now more and more resorts negotiate longer leases and some even manage to buy the land.

The second problem is the lack of infrastructure. The heavy traffic on the main roads to Batroun and Saida is often a turn-off for customers, which partly benefits private beaches inside Beirut. The level of pollution of the sea is a concerning issue as well.

Many coastal areas are affected by the lack of proper wastewater treatment plant and the sewage sometimes goes directly into the sea. Industrial plants located nearby resorts in Jiyeh, Zouk and Chekka can also deter clients. To distract people from these less than glamorous aspects, beach developers focus on the decor and ambiance of their premises. This constant escalation in luxury and concepts can be confusing for the customers, who cannot differentiate one concept from the other, all having trendy restaurants and jacuzzis.

The abounding offer and problems that stand in the way of the beach industry haven't discouraged developers from opening new projects. Eleven new beach resorts are expected to open between 2012 and 2013, mainly in Jiyeh, Damour, Beirut, Kaslik and Halat. Most of them are high-end projects, with all the new facilities listed above.

The novelty is that while all the beach resorts, apart from two, had local operators until now, in future nearly half of them will be managed by international groups, such as the **Golden Tulip Hotels**, **Warwick International Hotels**, **Kempinski Hotels, Campbell Gray Hotels** and **Nikki Beach Hotels & Resorts** (see table). However, even if these largescale projects hold a competitive edge compared to those in the rest of the Middle East, Lebanon still has a long way to go to become serious competition to international hotspots. hodema.net

"More than 150 beach resorts are currently located along the Lebanese coast stretching between Chekka and Saida"

New and upcoming supply

| Resort name | Unit mix | Opening year | Facilities | Location | Development stage | Management company |
|--|---|--|--|----------|--|--|
| Jiyeh Marina ¹ | 180 rooms | 2012 | Roof top F&B outlet Event room 3 meeting rooms Health club Indoor swimming pool Jacuzzis | Jiyeh | Under construction | Golden Tulip |
| Veer | Phase 1: 4 duplexes Phase 2: 14 rooms & suites bungalows | Phase 1: 2012 Phase 2: 2013 | F&B outlets Pool Spa and health club Water sports | Kaslik | Soft opening: July 2012 | Built-in |
| Damour Beach Resort | N/A | Phase 1: beach club 2012 Phase 2: hotel and private villas Agricultural land : Damour Heritage | F&B outlets 7 pools VIP areas | Damour | Phase 1: Completed opening: June 2012 Phase 2: On Hold | Damour Beach Resort |
| Road island | 9 suites 1 penthouse | 2012 | Roof pool Jacuzzi | Halat | Under construction | Four Seasons Halat (Local brand) |
| Kempinski Summerland Private 'Village' apartments | 151 rooms 45 apartments | 2013 | F&B outlets 2 pools Spa 550 cabins | Jnah | Under construction | Kempinski Hotels |
| Mixed-use project in Halat | 30 units | 2014 | Beach club F&B outlet | Halat | Due diligence period | N/A |
| Pangéa ¹ | 70 rooms | 2013 | F&B outlet Fitness center Tennis and squash courts Water sports center Spa | Jiyeh | Under construction | Warwick International Hotels |
| Khaldeh resort | N/A | 2014 | Beach club Meeting rooms F&B outlets Spa and fitness club | Khaldeh | Due diligence period | N/A |
| Mixed-use project in Batroun | Luxurious villas (number to be advised) | N/A | Pool club F&B outlets | Batroun | Construction to begin | N/A |
| Port D'Amour | N/A | N/A | N/A | Damour | On hold | CampbellGray Hotels |
| Nikki Beach Resort & villas project | 30 rooms & suites 40 villas | N/A | Spa & health club Pool club F&B outlets | Damour | Due diligence period | Nikki Beach Hotels & resorts |

¹ Addition to existing supply JUNE - JULY 2012